



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

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SECY/CHN 015/08NKS

C A No. 151857659
Complaint No. 32/2023

In the matter of:

Vijay Kumar MittalComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H.S. Sohal, Member

Appearance:

1. Mr. Neeraj Kumar, Counsel for the complainant
2. Ms. Ritu Gupta, Ms. Amita Sharma, Ms. Shweta Chaudhary, Mr. Shubham Singh & Ms. Divya Sharma, On behalf of BYPL

ORDER

Date of Hearing: 28th March, 2023

Date of Order: 03rd April, 2023

Order Pronounced By:- Mr. P.K. Singh, Chairman

1. This complaint has been filed by Mr. Vijay Kumar Mittal, against BYPL-GTR.
2. The brief facts of the case giving rise to this grievance are that complainant Mr. Vijay Kumar Mittal applied for load reduction for CA no. 151857659 vide request no. 8005511730 at premises no. 458/466, GF,

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Kh. No. 372/39-51/2, Friends Colony Industrial Area, GT Road, Shahdara, Delhi-32.

3. OP in its reply briefly stated that the complainant is seeking load reduction in respect of CA no. 151857859 on ^{the} ~~the~~ premises i.e. 458/4566, GF, Kh. No. 372/39-51/2, Friends Colony Industrial Area, GT Road, Delhi. The connection in issue have sanctioned load of 48 KW and complainant applied for load reduction from 48 KW to 28 KW. OP further added that the subjected premise where complainant is seeking load reduction exists in MCD objection list.

It is further added that MCD has released a list with covering letter whereby OP has been asked to disconnect the electricity connections existing at the premises as detailed in the said letter. In the said list with letter no. EE (B)-I/Shah (S)/2018/D-531, the premises of the complainant is at serial no. 21, 41 and 42 and in list with letter no. EE(B)-1/Sh(S)/2017/D-269 (A) at s.no. 66 respectively. As such premise is booked by MCD no load reduction can take place.

4. The counsel of the complainant denied the contentions of the respondent as averred in their reply.
5. During the arguments, OP submitted that they are ready to reduce load, provided the complainant should apply for load reduction as per prescribed rule and regulations in DERC Guidelines 2017.

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Attested True Copy

S. G. Deeksh
Secretary
CGRF (BYPL)

Complaint No. 32/2023

ORDER

The complaint is allowed. The respondent is directed to reduce the load of the connection upon complainant's application for load reduction within stipulated time period as per DERCS Regulations 2017.

The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly.
Proceedings closed.

~~3/14/23~~
(P K SINGH)
CHAIRMAN

~~3/14/23~~
(P.K.AGRAWAL)
MEMBER-LEGAL

~~3/14/23~~
(NISHAT AHMAD ALVI)
MEMBER-CRM

~~3/14/23~~
(H.S. SOHAL)
MEMBER

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